

Institution: Elgin Community College
Public Act 96 – 0133 Survey

1. Please provide the contact information of the primary person on campus with veterans and military personnel responsibilities.

Name	<i>Dr. Carol Cowles</i>
Title	Dean of Students
Department	Student Services
Address	1700 Spartan Drive, Elgin, IL 60123
Phone number	847-214-7274
Email address	<i>ccowles@elgin.edu</i>

2. Have you appointed the Coordinator of Veterans and Military Personnel Student Services?

Yes

No

If the Coordinator is different from the primary person named in Question 1, please provide the contact information.

Name	Anitra King
Title	Career and Veterans Specialist
Department	Career Services
Address	1700 Spartan Dr.
Phone number	847-214-7531
Email address	aking@elgin.edu

3. Please indicate how your institution identifies veterans or military personnel. Check all that apply.

Admission process

Financial aid

Registrar's Office

Veteran Center

Other (please describe)

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4. Please indicate which of the following provide programs or services designed for veterans or military personnel and their families. Check all that apply

- Academic Advising Office
- Admissions Office
- Counseling Center
- Counseling Center
- Bursar Office
- Disability Service Office
- Financial Aid Office
- Health Services
- Veterans Center
- Other (please describe)

Student Life – Veterans Organization

5. Please check the box to indicate which services are provided and provide the contact information for each program or service offered to veterans, military personnel, and spouses or dependents. Check all that apply.

	Veterans	Military Personnel	Families
a. Academic advising	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Contact Name	John Coffin		
Department	Counseling & Career Services		
Address	1700 Spartan Drive, Elgin, IL 60123		
Telephone Number	847-214-7422		
Email Address	jcoffin@elgin.edu		

b. Academic support/tutoring	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Contact Name	Annabelle Rhoades		
Department	Academic Support		
Address	1700 Spartan Drive, Elgin, IL 60123		
Telephone Number	847-214-7220		
Email Address	arhoades@elgin.edu		

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c. Campus social events X X X

Contact Name **Amybeth Maurer**
Department **Student Life**
Address **1700 Spartan Drive, Elgin, IL 60123**
Telephone Number **847-214-7423**
Email Address **amaurer@elgin.edu**

d. Career services X X X

Contact Name **Peggy Gundrum**
Department **Counseling & Career Services**
Address **1700 Spartan Drive, Elgin, IL 60123**
Telephone Number **847-214-7122**
Email Address **pgundrum@elgin.edu**

e. Counseling X X X

Contact Name **John Coffin**
Department **Counseling & Career Services**
Address **1700 Spartan Drive, Elgin, IL 60123**
Telephone Number **847-214-7422**
Email Address **jcoffin@elgin.edu**

f. Disability Services X X X

Contact Name **Annabelle Rhoades**
Department **Academic Support**
Address **1700 Spartan Drive, Elgin, IL 60123**
Telephone Number **847-214-7220**
Email Address **arhoades@elgin.edu**

g. Employment assistance X X X

Contact Name **Peggy Gundrum**
Department **Career Services**
Address **1700 Spartan Drive, Elgin, IL 60123**
Telephone Number **847-214-7122**
Email Address pgundrum@elgin.edu

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- h. Financial aid assistance
counseling (excluding
Montgomery GI Bill, IVG,
ING, or Post 9/11 Bill)

Contact Name **Anita Nelson**
Department **Financial Aid & Scholarships**
Address **1700 Spartan Drive, Elgin, IL 60123**
Telephone Number **847-214-7360**
Email Address **anelson@elgin.edu**

- i. Health services

Contact Name
Department
Address
Telephone Number
Email Address

- j. Mentoring

Contact Name **Amybeth Maurer**
Department **Student Life**
Address **1700 Spartan Drive, Elgin, IL 60123**
Telephone Number **847-214-7423**
Email Address **amaurer@elgin.edu**

- k. Orientation

Contact Name **Amybeth Maurer**
Department **Student Life**
Address **1700 Spartan Drive, Elgin, IL 60123**
Telephone Number **847-214-7423**
Email Address **amaurer@elgin.edu**

- l. Tuition assistance counseling

Contact Name **Amy Perrin**
Department **Financial Aid & Scholarships**
Address **1700 Spartan Drive, Elgin, IL 60123**
Telephone Number **847-214-7217**
Email Address **aperrin@elgin.edu**

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- | | | | |
|--|-------------------------------------|-------------------------------------|-------------------------------------|
| 1. Montgomery GI Bill | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 2. Illinois National Guard Grant (ING) | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 3. Illinois Veterans Grant (IVG) | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 4. Post 9/11 | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| m. Transition assistance (counseling, housing, etc.) | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |

Contact Name **John Coffin**
 Department **Counseling & Career Services**
 Address **1700 Spartan Drive, Elgin, IL 60123**
 Telephone Number **847-214-7422**
 Email Address **jcoffin@elgin.edu**

- | | | | |
|---|--------------------------|--------------------------|--------------------------|
| n. Veteran student lounge or designated gathering space | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
|---|--------------------------|--------------------------|--------------------------|

Contact Name
 Department
 Address
 Telephone Number
 Email Address

- | | | | |
|----------------------------|--|-------------------------------------|-------------------------------------|
| o. Other (please describe) | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| Veterans Club Advisor | | | |
| Contact Name | George Rosa | | |
| Department | HVAC | | |
| Address | 1700 Spartan Dr. Elgin IL 60123 | | |
| Telephone Number | 847-214-7871 | | |
| Email Address | grosa@elgin.edu | | |

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6. Please estimate to the best of your knowledge the percent increase for each of the following in 5 years.

	Veterans	Military Personnel	Families
a. Academic advising	10%	5%	15%
b. Academic support/tutoring	10%	5%	15%
c. Campus social events	10%	5%	15%
d. Career services	10%	5%	15%
e. Counseling	10%	5%	15%
f. Disability Service Office	10%	5%	15%
g. Employment assistance	10%	5%	15%
h. Financial aid assistance counseling (excluding Montgomery GI, IVG, ING, or Post 9/11)	10%	5%	15%
i. Health services			
j. Mentoring	10%	5%	15%
k. Orientation	10%	5%	15%
l. Tuition assistance counseling	10%	5%	15%
1. Montgomery GI Bill	10%	5%	15%
2. Illinois National Guard Grant (ING)	10%	5%	15%
3. Illinois Veterans Grant (IVG)	10%	5%	15%
4. Post 9/11	10%	5%	15%
m. Transition assistance (counseling, housing, etc.)	10%	5%	15%
n. Veteran student lounge or designated gathering space			
o. Other (please describe) Veterans Club	10%	5%	5%

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7. Please estimate to the best of your knowledge the percent increase for each of the following in 10 years.

	Veterans	Military Personnel	Families
a. Academic advising	10%	5%	15%
b. Academic support/tutoring	10%	5%	15%
c. Campus social events	10%	5%	15%
d. Career services	10%	5%	15%
e. Counseling	10%	5%	15%
f. Disability Service Office	10%	5%	15%
g. Employment assistance	10%	5%	15%
h. Financial aid assistance counseling (excluding Montgomery GI, IVG, ING, or Post 9/11)	10%	5%	15%
i. Health services			
j. Mentoring	10%	5%	15%
k. Orientation	10%	5%	15%
l. Tuition assistance counseling	10%	5%	15%
1. Montgomery GI Bill	10%	5%	15%
2. Illinois National Guard Grant (ING)	10%	5%	15%
3. Illinois Veterans Grant (IVG)	10%	5%	15%
4. Post 9/11	10%	5%	15%
m. Transition assistance (counseling, housing, etc.)	10%	5%	15%
n. Veteran student lounge or designated gathering space			
o. Other (please describe) Veterans Club	10%	5%	15%

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8. Please indicate which of the following services are provided. Check all that apply.
- Referral to off-campus support services
 - Referral to support services provided by the U.S. Department of Veterans Affairs
 - Other (please describe)
9. Please indicate which of the following communication methods are used to inform currently enrolled veterans, military personnel and their families about programs and services available to them. Check all that apply
- Advisor
 - College catalog
 - Email
 - Mailing
 - Print advertisement
 - Web-based advertisement
 - All of the above
 - Other (please describe)
10. Please describe how your institution tracks or intends to track retention and goal completion of veterans and military personnel.

Beginning the 2009-2010 academic year, Elgin Community College will be identifying veterans and their dependents through means of self-certification within financial aid documents and admissions applications. Retention and completion rates will be calculated for this group of students on an annual basis beginning 2010.

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11. Please indicate which accommodations are made for students called to active duty during the semester.

- Tuition and fee refund policy
- Leave of absence policy
- Online options for continuing in the same semester

12. Please indicate which accommodations are made for families of military personnel called to active duty during the semester.

- Tuition and fee refund policy
- Leave of absence policy
- Online options for continuing in the same semester

13. When called to active duty during the semester, would the semester count as a withdrawal?

- Yes
- No

14. Does your institution accept military credit?

- Yes
- No

15. Does your institution use the *ACE Guide to the Evaluation of Educational Experiences in the Armed Services* in making the determination for accepting credit?

- Yes
- No

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16. Does your institution accept Defense Activity for Non-Traditional Education Support (DANTES) credits?

- Yes
 No

17. Is professional development training related to veterans or military personnel issues available to administrators and faculty?

- Yes
 No

18. Please provide the URL where an individual may access this survey on your institution's website. Please send the link to Jennifer Timmons (ICCB) at Jennifer.timmons@illinois.gov, Edie Long (DVA) at Edie.long@illinois.gov, and Yock Tan (IBHE) at tan@ibhe.org.

19. Please send a copy of the survey as soon as possible, but no later than **October 31, 2009**, to:

- the Illinois Board of Higher Education;
Candace Mueller
431 East Adams, 2nd floor
Springfield, IL 62701

- the Department of Veterans' Affairs;
Edie Long
833 South Spring Street
P.O. Box 19432
Springfield, IL 62794

- the President and Minority Leader of the Senate;
Senate President, John Cullerton
327 State House
Springfield, IL 62706

Minority Leader, Christine Radogno
309A State House
Springfield, IL 62706

- the Speaker and Minority Leader of the House of Representatives;
and

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Speaker, Michael Madigan
300 State House
Springfield, IL 62706

Minority Leader, Tom Cross
316 State House
Springfield, IL 62706

- The Governor.
Office of the Governor
207 State House
Springfield, IL 62706

THANK YOU

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